

Toward Equitable Access to Services and Supports

We believe that in order to address underlying and persistent inequities in the metro Atlanta region and across the state of Georgia, to deliver care more efficiently and effectively and to move beyond service delivery to stabilizing families and creating resilience, we must build a more coordinated system of care.

This system will:

- be person centered and trauma informed,
- address needs holistically by coordinating services across agencies,
- streamline access and eligibility,
- reduce administrative tasks and duplicate data collection and entry,
- be co-designed and regularly evaluated by users of the system,
- create predictability for the users regarding solutions available,
- be designed to not just count services delivered but assess impact over time,
- begin the shift from reacting to crisis to anticipating or preventing needs.

To realize this system:

We will build the business relationships and pathways that work best for our clients and then identify the technology that supports our shared work.

Wherever possible we will avoid adding new systems and instead knit together the existing technology that agencies use to best meet their client's needs and to track their progress.

We will invite consumers of our services into the design, decision making and policy setting that guides our work.

We will be transparent and accountable to all partners who commit to working together.

We will build on the best practices and research from across the country, while tailoring solutions to Atlanta's and Georgia's specific context.

While this vision is bold and will require change at all levels, we recognize that communities across the country are already working in this way. Systems transformation begins with a map of where we want to go and the immediate steps that can advance long-term goals. We are committed to creating both before the end of 2021.

The pandemic has disrupted the way we work and deeply hurt the clients we serve. Despite all that needs to be remedied in 2021, this work too must begin.

Signed and Supported By:

If your organization is interested in signing this statement of support, please contact Kathryn Lawler at klawler@archicollaborative.org